

Printing Troubleshooting:

ActiveX Settings

The Mead Control is an Active X object. The default security settings for Internet Explorer may prevent the Mead Control from loading. If you have this problem, first ensure that your security settings are correct:

Open Internet Explorer

Click Tools and choose Internet Options

Click the Security Tab

Choose the Internet Web Content Zone and click Custom Level...

You must set the follow ActiveX settings to either Prompt or Enable.:

Download signed ActiveX Controls

Download unsigned ActiveX Controls

Initialize and script ActiveX Controls not marked as safe

Run ActiveX controls and plug-ins

Script ActiveX controls marked safe for scripting

See Figure 1

If you choose prompt each time an ActiveX control is started you will be asked if this is ok. This is the most secure setting, especially if the user of this computer is likely to download and install other programs to this machine.

If you can't be bothered with checking okay every time you start an ActiveX put this settings to: Enable.